

## **CHANGES & UPDATES FOR YOUR SUPRA eKEY APP:**

**Effective December 31, 2021**, Supra will be shutting down an earlier generation eKEY server. Because this server supports the oldest versions of the eKEY app, it is important that all keyholders confirm that they have the latest version of the eKEY app.

[Read Supra Update Message to Keyholders HERE](#)

**Beginning in January of 2022**, cellular providers will begin turning off their 3G networks\*. They are taking this step because as technology evolves and improves, they remove older services. For eKEY users that are using older devices, Supra suggests that you check with their cellular provider to determine if your phone requires a 3G network to function.

### **What do keyholders need to run the current eKEY app?**

Keyholders should confirm that their device, operating system, and eKEY app meet minimum requirements.

[Check Your Supra eKEY Operating Requirements HERE](#)

### **QUESTIONS?**

Keyholder questions may be directed to Supra's Agent support line at **1-877-699-6787**.